

Transaction flow with MUSUVI

Please pick up the product you want from the catalog.

If you don't know the name of the product, please let us know with a photo and JAN code.

You can see how to see our catalog on the links below;;

[KAWAII catalog](#)

[SNACK catalog](#)



Please sign the contract once the order quantity is decided.

We send the form at that time.



We create the quote list for those products. (If there is a product that requires inventory confirmation, it take few days to present it.) The quotation also serves as an order sheet.



We make an invoice for the product price, so please make a payment.

* 1 Details of payment methods are described below.



After confirming the payment, we start preparing the products.

And we suggest and decide on the shipping method. *2 Detail of shipping method is below.



Once the actual shipping method is confirmed, we will create a shipping invoice.

After payment is confirmed, we ship soon.

***1 Payment methods**

- Bank Transfer (handling charge is JPY4,000)
- Credit card (handling charge is 3.5% from the total product price)
- PayPal (handling charge is 4.0% from the total product price)

***2 Shipping methods**

- DHL : lead time 3-5 days (We have a special contract so we can offer it at 30% of the normal price.)
- Japan Post : lead time is depend on shipping way (choose from EMS , AIR or Surface)
- Freight forwarder

[Detail information about shipping here.](#)